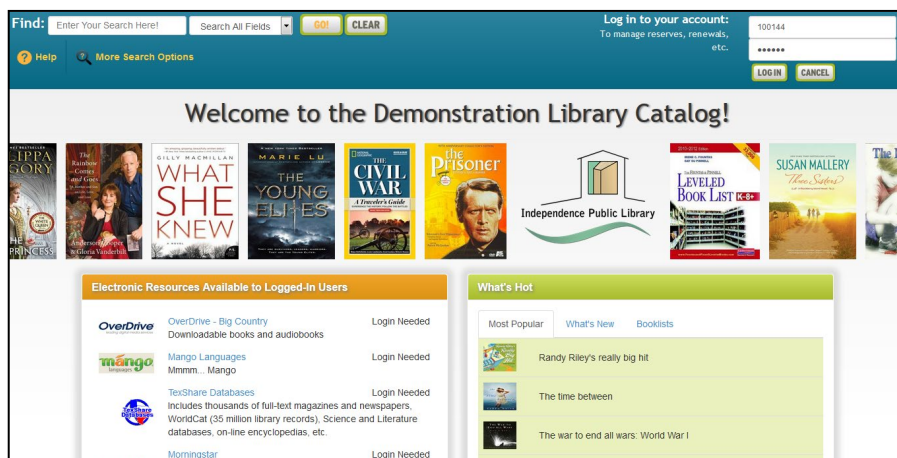




Big Rapids Community Library

Meet **Apollo** by Biblionix Your On-Line Account

Your Big Rapids Community Library Catalog has conveniences and powerful ways for you to access information. The online catalog is available for your use from any Internet-capable device in the *library*, *at home*, or *anywhere*. There are two primary capabilities: Searching for a book, DVD, or other item, and managing your library account. This document provides instructions and tips on maximizing the benefits of your library account. If you need help, please don't hesitate to ask a staff member for assistance.



Overview:

The catalog maintains an account for each [member](#).

The many features and functions are available, including:

- view items checked out and their status
- renew items
- reserve items
- [reserve authors](#)
- balance due
- delay your reserves so you won't miss your turn
- designate how you wish to be contacted
- [see your history of checked out items \(optional\)](#)

Let's take a quick tour of your "My Account".

Logging In:

Log in to your account:
To manage reserves, renewals,
etc.

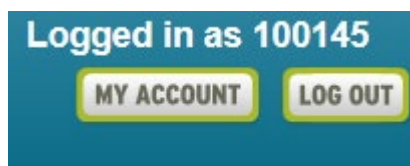
Card Number

Last Name or Password

LOGIN **CANCEL**

To log in to your account, enter your "Card Number" and phone number or password into the fields in the upper right corner of the catalog welcome/search page. [Enter your phone number \(with or without the dash\)](#). If it has the same area code as the library, you may not need to enter it. Select the 'Log In' button.

Click "My Account" button -



Let's look at each section of My Account.

My Account

Account Info

Here, you will find your name, address, phone numbers, email address, and other relevant information. You can set or change your secure Apollo password here. Changes can be made here for personal information seen in blue. Just click on what you want to change and a box will appear. Make your changes and click save. If you have moved recently, please drop by the library to make the address change.

My Library Account

Account InfoNotificationsItems Out / RenewalsReserves / RequestsBookmarks

Welcome, Joseph Walker! (not you? Click here)

Barcode:

Display your scannable barcode

Secure password:

Set a secure password

Primary Address:

495 Main St.
Burlington, TX 12345-4422

Mailing Address :

PO Box 5555
Burlington, TX 12345

Phone:

555-9159 (Home)

Phone:

555-9178 (Cell)

Phone:

Add phone

Email:

Joseph_Walker@example.com

Email:

Add email

Notification Options:

The library will notify you of various situations using the contact method selected in this section. To change an option, click the drop down box. The choices are derived from your "Account Info" in the first tab. The feature "3 day Notice Before Items Are Due" is only available through text message and email, otherwise you may choose the options phone call, text message, or e-mail.

My Library Account

Account InfoNotificationsItems Out / RenewalsReserves / RequestsBookmarks

Welcome, Joseph Walker! (not you? Click here)

Items overdue:

Text: 555-9178 (Cell)

3-day notice before items are due:

Joseph_Walker@example.com

Reserve availability:

Text: 555-9178 (Cell)

Note: Updating this will also update any outstanding reserves.

Checkout receipt:

Joseph_Walker@example.com

Library Newsletter:

Joseph_Walker@example.com

Items Out, Renewals

This next section shows all items currently checked out to your account. You'll see the title, due date, and etc. If a renew button is shown to the right of the due date, you can just click on it to renew the item. The item might show "Not Renewable". This might be for a number of reasons: If it is on reserve by someone else, or that type of item (e.g. DVD) is not renewable, or you have fines over the limit, or your card has expired.

My Library Account

Account InfoNotificationsItems Out / RenewalsReserves / RequestsBookmarksHistory

Welcome, Robert Walker! (not you? Click here)

4 items currently out.

Print the list

Renew All items (2 of 4 are renewable)

Title	Author	Out	Due	
sound recording: Alone: unabridged	Gardner, Lisa	5-18-2016	6-1-2016	Renew
Carnival time	Sathre, Vivian	5-18-2016	6-1-2016	Renew
Colorful containers		5-18-2016	6-1-2016	Not renewable.
Plants from pits: pots of plants for the whole family to enjoy	Farrell, Holly,	4-12-2016	6-1-2016	Not renewable.

My Account

Reserves/Requests

My Library Account

Account Info

Notifications

Items Out / Renewals

Reserves / Requests

Bookmarks

History

Welcome, Robert Walker! (not you? [Click here](#))

2 items on reserve.

Title	Author	Reserved	Status	Contact	Place	Copies
Step by step to perfect gardening	Davidson, Max	5-21-2016	Ready for pickup! through 5/26	413-0735 (Cell)	#1	1
The Chase	Evanovich, Janet	5-9-2016	Not ready	413-0735 (Cell)	#2	1

Cancel

Have some favorite authors?

 Arrange to [receive new books](#) by selected authors automatically.

Going out of town?

 You can [defer](#) your reserves until you get back.

Is the library missing something?

 You can [request](#) that we purchase it or borrow it from another library (Interlibrary Loan / ILL).

This section lists any reserves you have placed, and it typically notes your place on the reserve waiting list. It also shows how you elected to be notified. The “Copies” column indicates the number of copies the library has of that title. Please note that you can cancel the reservation for items that are not ready.

[Have Some Favorite Authors?](#) – Click the “[receive new books](#)” link, and a list of popular authors will appear. Select your favorite(s) from the list, and a reserve will automatically be placed for you when any new titles arrive at the library.

[Going Out Of Town?](#) – You can avoid losing your place in any reserve line by indicating when you will not be available. If your turn comes up during any of these times, you move one place down in line. You’ll get that favorite item you’ve been waiting for without going to the end of the line. To indicate when you’re unavailable, click “[defer](#),” and you’ll see a calendar pop-up. Click any date to mark it as unavailable. It will turn blue. Click again to mark it as available. It will return to white. You can navigate to different months as needed using the arrows located at the top left and right. You can also click/hold across days or weeks to mark a date range.

[Is The Library Missing Something?](#) Place a request for an item here and this will inform the library staff of your request.

Bookmarks

My Library Account

Account Info

Notifications

Items Out / Renewals

Reserves / Requests

Bookmarks

History

Welcome, Robert Walker! (not you? [Click here](#))

2 items bookmarked.

Location	Title	Author	Bookmarked	In	Total
	OverDrive Periodicals: Fine Gardening	Taunton Trade Co	12-23-2015	0	0
645 GAR	Texas gardening the natural way: the complete handbook	Garrett, Howard (1947-)	5-18-2016	2	2

Remove

Remove

The bookmark section is for your convenience. The library does nothing with your list. This feature can be convenient when conducting research, and a bibliographic reference will be required. You may wish to use bookmarks as a reminder of things you want to read in the future or have already read. When you are logged in to the Public Catalog and view individual records, you can click the “*Bookmark This Item*” button. To remove a bookmark, click the “*Remove*” button found at the end of a bookmarked title in your account.

My Account

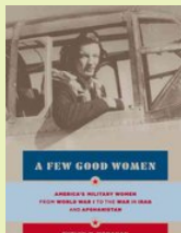
History

Depending on your library's configuration choices as well as your own, you can see what you have checked out in the past (this listing does not currently include e-items). Check with your library if you want to change your option for this.

You can search this list by using Ctrl-F in your browser (or a similar 'search' option on a phone or tablet). Also, you can export the whole list as an Excel spreadsheet.

My Library Account					
Account Info	Notifications	Items Out / Renewals	Reserves / Requests	Bookmarks	History
Welcome, Robert Walker! (not you? Click here)					
Export complete history: Excel Spreadsheet Download					
Title	Author	Out	Due	Returned	
Frankenturkey	Haynes, Betsy	5-18-2016	6-1-2016	5-18-2016	
The wishing garden	Yorke, Christy	5-18-2016	6-1-2016	5-18-2016	
Geroethics: a new vision of growing old in America	Larue, Gerald A	5-17-2016	5-31-2016	5-18-2016	
Dogs with jobs: working dogs around the world	Weisbord, Merrily	5-17-2016	5-31-2016	5-18-2016	
CD: Die in plain sight	Lowell, Elizabeth (1944-)	4-21-2016	5-5-2016	4-27-2016	
The gifted kids' survival guide: a teen handbook	Galbraith, Judy.	4-21-2016	5-5-2016	4-27-2016	
CD: Die in plain sight	Lowell, Elizabeth (1944-)	4-21-2016	5-5-2016	4-21-2016	
CD: Die in plain sight	Lowell, Elizabeth (1944-)	4-21-2016	5-5-2016	4-21-2016	

Note that if you are logged in and searching for an item, Apollo will tell you if you have checked it out. You do not have to refer to the list above. Here's an example:

Cover on	Location	Label	Title	Author	In	Total	©Date
		355.0082 MON	A few good women: America's military women from World War I to the wars in Iraq and Afghanistan	Monahan, Evelyn.	1	1	2010
 Reserve this item Bookmark this item Print record Save record You checked out this title on 11/9/2015. Title: A few good women: America's military women from World War I to the wars in Iraq and Afghanistan Author: Evelyn M. Monahan and Rosemary Neidel-Greenlee. Location: 355.0082 MON Extra Data: Annotations Biography Excerpt Reviews							

We hope you enjoy these capabilities. Let us know what you think.